

Summary of Client Reference Surveys

Total Overall Average: 7.264

SP: Fenomtek

Client:		ABN AMRO	Huck
		Score	Score
Category: 1- Strategy Consulting			
1	Attitude	8	9
2	Business Knowledge	8	9
3	IT Knowledge	7	10
4	Delivery	9	8
5	Cost Estimating	9	8
6	Scheduling	7	8
7	Staffing	9	10
8	Overall	8	9
Average:		8.125	8.875
Overall Average:		8.5	

Client:		CKE Restaurants	
		Score	Score
Category: 2- Project Management			
1	Attitude	8	
2	Business Knowledge	9	
3	IT Knowledge	10	
4	Delivery	10	
5	Cost Estimating	8	
6	Scheduling	10	
7	Staffing	10	
8	Overall	9	
Average:		9.25	0
Overall Average:			

Client:		St of WI Uni of WI	
		Score	Score
Category: 3- Design / Planning			
1	Attitude	8	
2	Business Knowledge	7	
3	IT Knowledge	7	
4	Delivery	7	
5	Cost Estimating	5	
6	Scheduling	8	
7	Staffing	7	
8	Overall	7	
Average:		7	0
Overall Average:			

Category: 4-Developing		Client:	St of WI Dept of Workforce Dev	
			<u>Score</u>	<u>Score</u>
1	Attitude		7	
2	Business Knowledge		5	
3	IT Knowledge		4	
4	Delivery		4	
5	Cost Estimating		5	
6	Scheduling		5	
7	Staffing		4	
8	Overall		4	
Average:			4.75	0
Overall Average:			4.75	

Category: 5- Testing		Client:	Huck Fasteners	
			<u>Score</u>	<u>Score</u>
1	Attitude		9	
2	Business Knowledge		9	
3	IT Knowledge		10	
4	Delivery		8	
5	Cost Estimating		8	
6	Scheduling		8	
7	Staffing		10	
8	Overall		9	
Average:			8.875	0
Overall Average:			8.875	

Category: 6- Implementation		Client:	Huck Fasteners	
			<u>Score</u>	<u>Score</u>
1	Attitude		9	
2	Business Knowledge		9	
3	IT Knowledge		10	
4	Delivery		8	
5	Cost Estimating		8	
6	Scheduling		8	
7	Staffing		10	
8	Overall		9	
Average:			8.875	0
Overall Average:			8.875	

Client: Category: 8- On Going Support		Option One Mortgage	
		<u>Score</u>	<u>Score</u>
1	Attitude	10	
2	Business Knowledge	10	
3	IT Knowledge	10	
4	Delivery	10	
5	Cost Estimating	10	
6	Scheduling	10	
7	Staffing	10	
8	Overall	10	
Average:		10	0
Overall Average:		10	

Client: Category: 9- Administration		ABN AMRO	
		<u>Score</u>	<u>Score</u>
1	Attitude	8	
2	Business Knowledge	8	
3	IT Knowledge	7	
4	Delivery	9	
5	Cost Estimating	9	
6	Scheduling	7	
7	Staffing	9	
8	Overall	8	
Average:		8.125	0
Overall Average:		8.125	